

Mission

To inspire individuals, families and communities to find solutions that create a better future

United Family Services has grown with our community since 1909. From a small group of concerned citizens working to help the underprivileged, United Family Services is serving more than 60,000 men, women and children annually in Cabarrus, Mecklenburg and Union counties and in the Mooresville/Lake Norman area.

Through the support of generous individuals, United Way of Central Carolinas, Inc., government agencies, foundations and corporations, United Family Services is able to provide an accessible, affordable, high-quality continuum of services that includes education and prevention, intervention, counseling and support in times of life's challenges, crises and transitions.

Charitable contributions in the form of cash, checks, major credit and debit cards, stock, and bequests are welcome and needed. United Family Services also accepts some insurance plans and Medicaid. For donations or more information, please mail to or contact:

United Family Services
P.O. Box 36667
Charlotte, NC 28236
704.332.9034
Or visit us online at:
www.unitedfamilyservices.org

Contacts

Cabarrus County
952 Copperfield Blvd.
Concord, NC 28025
704.786.7918

Mecklenburg County
601 E. 5th Street, Suite 400
Charlotte, NC 28202
704.332.9034

9624 Bailey Road, Suite 290
Cornelius, NC 28031
704.655.8745

Domestic Violence Court
Services
720 E. 4th Street, Suite 204
Charlotte, NC 28202
704.336.4126

The Shelter for Battered Women
PO Box 220312
Charlotte, NC 28222
704.332.2513

Union County
604 Lancaster Avenue
Monroe, NC 28112
704.226.1352

24-Hour Hotlines

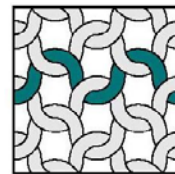
Rape Crisis

- Cabarrus County
704.721.0110
- Mecklenburg County
704.375.9900
- Union County
704.283.7770

**Mecklenburg County
Domestic Violence
Crisis Line**
704.332.2513



United Family Services is proud to be a United Way member agency



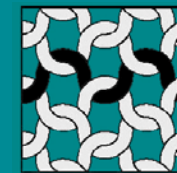
United
Family
Services

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United Family Services



*Building Strong Families
Strong Futures*



United
Family
Services

PROGRAMS AND SERVICES

The following letters denote in which counties the services are offered

- C Cabarrus County**
- M Mecklenburg County**
- MLN Mooresville, Lake Norman**
- U Union County**

Counseling & Education (C, M, MLN & U)

Counseling

- Individual, couple and family therapy for children, adolescents and adults that is affordable, appropriate and effective

Education

- Guidance for separated/divorced parents to allow healthy transitions for their children
- Anger management

Employee Assistance

- Confidential counseling, training and consultation for employer/employee
- Support for employees and their eligible dependents
- Assistance to employees returning to productive life at work and home

Payment for services can be in the form of cash, major credit and debit cards. United Family Services also accepts some insurance plans and Medicaid.

Crisis Intervention & Advocacy (C, M & U) Rape Crisis/Child Abuse Prevention

- 24-hour hospital response and hotline counseling
- Individual and group counseling
- Child abuse and sexual assault awareness and education

Victim Assistance (M)

- Advocacy, individual and group counseling for victims and families affected by crime
- Assistance with crime victims' compensation
- Information and referral service

Domestic Violence Services (M, MLN)

- 24-hour domestic violence hotline
- Domestic violence counseling, education and support
- Temporary residence for victims of domestic violence
- Court advocacy and protective order assistance
- Specialized services for survivors dealing with trauma
- Domestic violence education, group and individual counseling for incarcerated women
- Domestic violence prevention and education in the community



Children's Advocacy Center – CAC (U)

- Child/teen friendly environment for abused children and their families to receive comprehensive services
- Services include forensic interviews, medical examinations, crisis intervention, counseling, advocacy and court education
- Services coordinated by community-based, multi-disciplinary team

Economic Independence (C, M, MLN & U)

Consumer Credit Counseling

- Money management, budget planning and debt repayment schedules
- Credit and bankruptcy counseling and education

Housing Services

- Rent/mortgage delinquency counseling
- Foreclosure counseling
- Reverse equity mortgage counseling