

## Welcome to United Family Services' Consumer Credit Counseling

Dear Consumer:

It is an honor that you have chosen UFS' Consumer Credit Counseling to review your financial situation. Our staff will provide you with the opportunity to be actively involved in a comprehensive assessment of your financial situation including an appropriate action plan; to ask questions and to have concerns addressed; and to participate in all services or programs provided by the agency without regard to race, creed, physical challenges, religion, color, gender, social position or financial status.

### **Authorization To Release Information**

I authorize United Family Services' Consumer Credit Counseling, its employees and agents as follows: To disclose information pertaining to my (our) account(s) and other particulars of my (our) debt(s), together with information as to my financial status, income, prospects and other data as provided by law in an attempt to achieve the ends for which I (we) have applied for these services and affirm that the information that I (we) have given to United Family Services' Consumer Credit Counseling in this respect is correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_

### **Notice of Funding**

Most of the funding for UFS' Consumer Credit Counseling program comes from United Way of Central Carolinas, Inc. and voluntary contributions from creditors who participate in the Debt Management Plans (DMP). These contributions usually are calculated as a percentage of payments you make through your DMP—up to 15 percent of each payment received. However, your accounts with your creditors are to be credited with 100 percent of the amount you pay through us. We will work with all your creditors regardless of whether they contribute to our program. Our DMPs are voluntary programs that serve a dual role of helping you repay your debts and helping creditors collect the money owed them.

***Please complete the application and worksheets found on this site and fax them to Barbara Robinson at 704.373.1604, or bring them with you to your scheduled appointment.***